

# The Higher Council for The Rights of Persons with Disabilities Inclusive Tourism Day Berlin 2025

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# Museums In Jordan as Practical Example



**The  
Jordan  
Museum**



**The  
Children's  
Museum**



**Jordan  
Archaeolo  
gical  
Museum**



**The Royal  
Tank  
Museum**



**Martyr's  
Memorial  
Museum**



**Sharif  
Hussein  
bin Ali's  
House**



**The Royal  
Automobil  
e Museum**

# The Jordan Museum



- The Jordan Museum is considered the best in terms of accessibility.
- It is accessible for different types of disabilities: physical, hearing and visual.
- A training and awareness session for staff in 2019 was the first step in their accessibility journey.

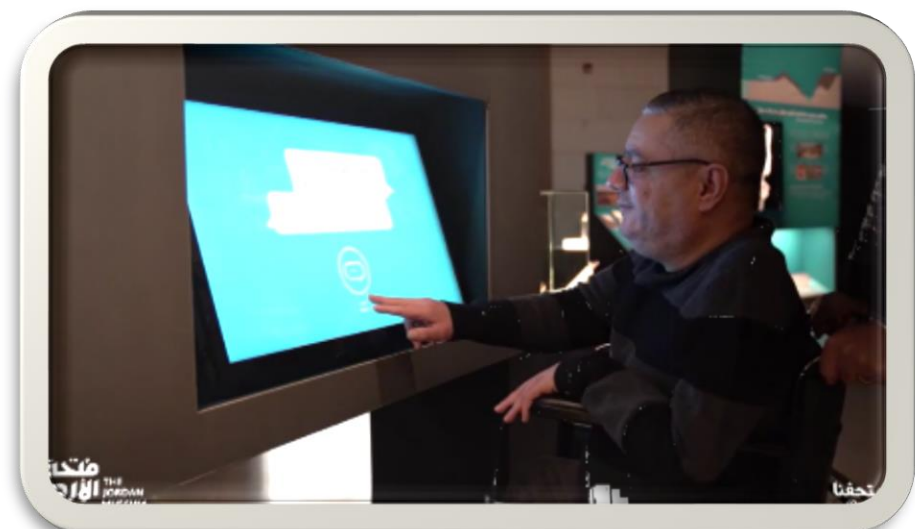
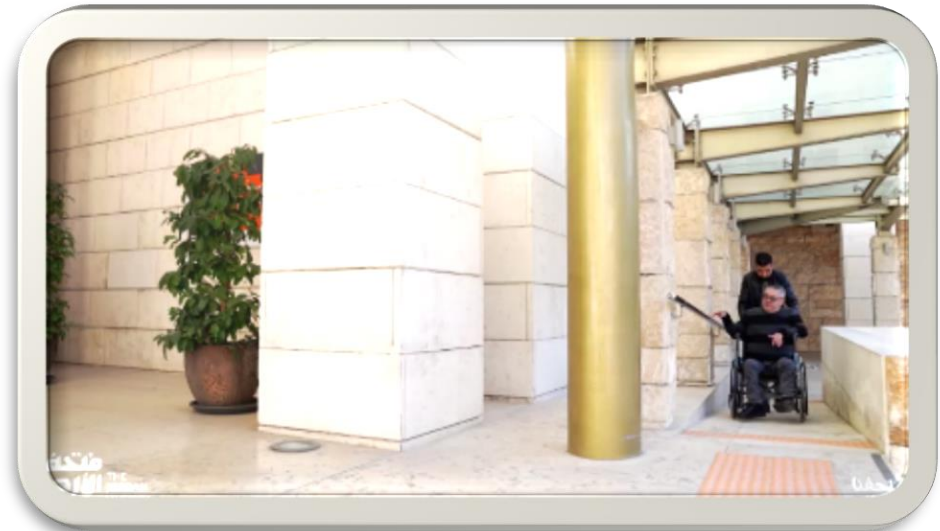


# Accessibility Features Enhanced in the First Phase





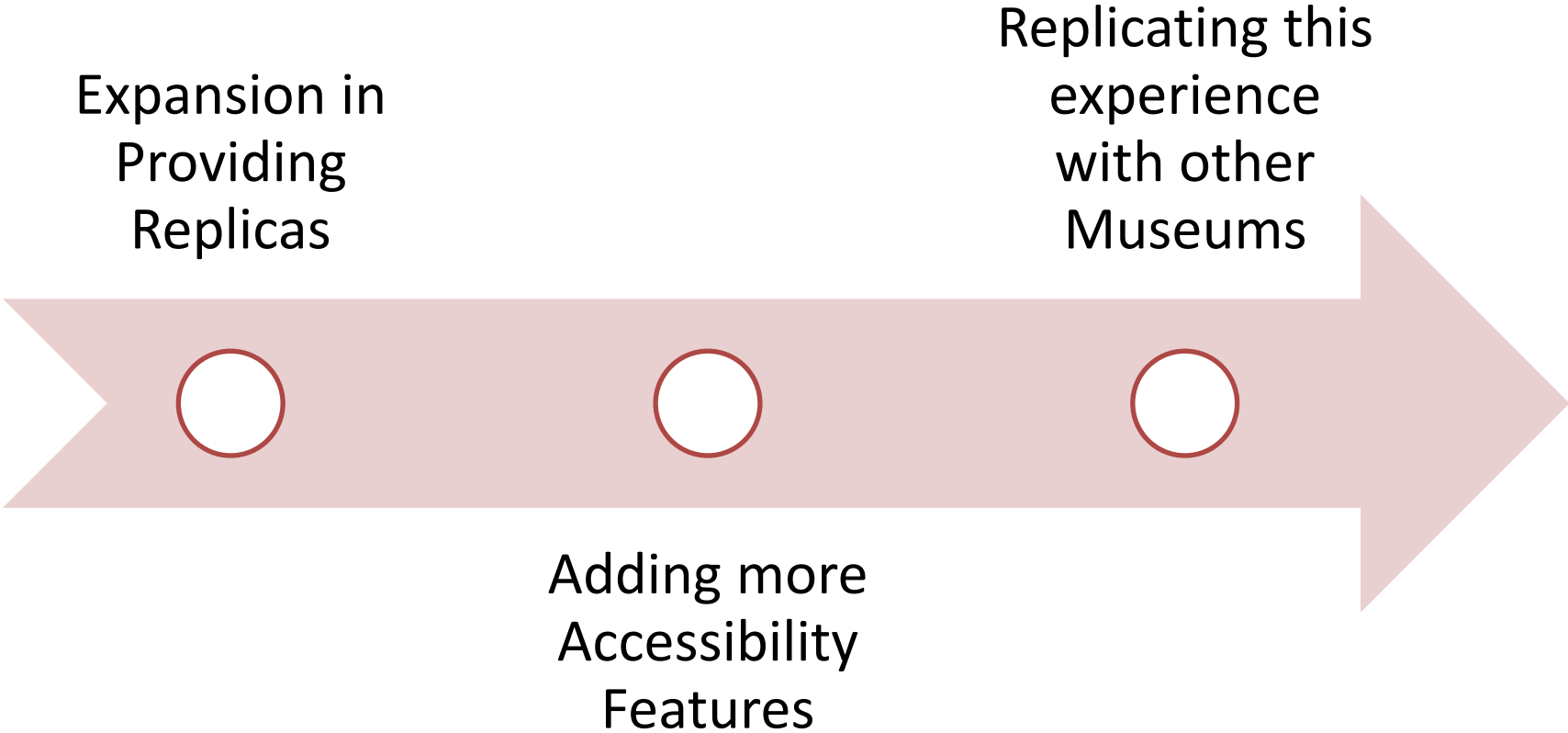
# Some photos reflecting Accessibility at The Jordan Museum





# Second Phase

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# Amman Bus Rapid Transit (BRT)





# Overview

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- First rapid transit system in Jordan
- Provides fast, safe, and reliable public transportation
- Large-capacity buses on dedicated lanes, designed to transport more than 315,000 passengers daily
- High-frequency service (up to every 3 minutes)
- Modern, integrated stations and infrastructure
- Currently, the “Phase I” network in Amman has been implemented, as well as an intercity line connecting Amman and nearby Zarqa
- Project is expected to play a crucial role in Amman’s urban development and mobility strategy

# Accessible Features



- HCD involved early on in the design
- Fully accessible buses and stations
- Key accessibility features:
  - Sidewalks, tactile paving, and ramps
  - Elevators and escalators at major stations
  - Signboards and light signals
  - Wheelchair ramps and designated spaces on buses
  - Visual and audio screens on buses
  - Trained drivers in disability-friendly communication





# Amman BRT as an Enabler for Inclusive Tourism

- Amman BRT reaches the western part of Downtown Amman, which includes major tourist attractions
- Accessible public transportation enhances visitor experience and facilitates independent travel for tourists with disabilities
- Supports Amman's image as an inclusive and welcoming destination
- Boosts tourism (already a major contributor to the economy) by providing safe and reliable transit options



# Survey and Focus Group for Users with Disabilities



- World Bank-funded survey on BRT user satisfaction
- Implemented by Engicon in 2024
- Included a subset of users with disabilities
- Additional focus group was held at HCD for users with disabilities
- 78% of respondents found the BRT comfortable and accessible for people with disabilities
- 56% agreed that stations and buses are generally accessible
- Positive feedback on features like tactile paving, ramps, and elevators

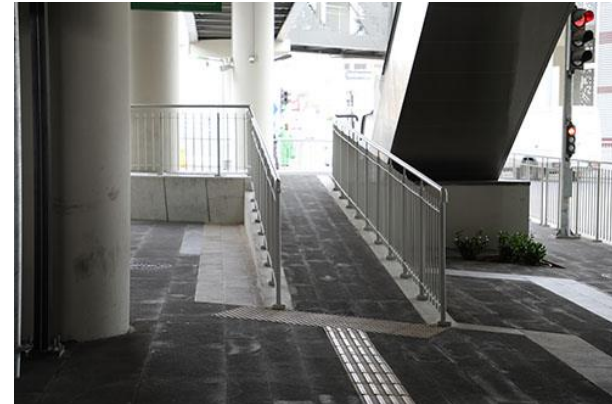




# Achievements to Date



- Currently in 'experimental operations'
- 1.8 million passenger trips since January 2024
- Noticeable behavioral shift and perception towards public transport in Amman
- Significant use by persons with disabilities



Thank you



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